

Privacy Policy

Last Updated: December 29, 2025

Effective Date: December 29, 2025

Welcome to the products and services provided by **UniX AI** (hereinafter referred to as "we," "us," or "our"). We understand the importance of your personal information and privacy. This Privacy Policy ("Policy") explains how we collect, use, store, and protect your personal information when you visit and use the UniX AI Mall, as well as your related rights.

We will highlight sensitive personal information in bold. Please read this Policy carefully and make sure you fully understand its contents (especially the bold parts) before using our products and services. If you do not agree with any terms of this Policy, please stop using our products and services immediately. By using our services, you acknowledge that you have read, understood, and agreed to this Policy.

This Policy covers the following topics:

1. How We Collect and Use Your Personal Information
2. How We Share, Transfer, and Disclose Your Personal Information
3. How We Use Cookies and Similar Technologies
4. How We Store Your Personal Information
5. How We Protect Your Personal Information
6. How We Protect Minors' Personal Information
7. Your Rights
8. Updates to This Policy
9. Contact Us

1. How We Collect and Use Your Personal Information

We strictly adhere to the principles of legality, legitimacy, and necessity when collecting and using personal information that you voluntarily provide or that is generated during your use of our products and services. For details, please refer to Appendix 1: Collection of Personal Information List.

1.1 Account Registration and Login

To use our products and services, you need to register a user account. During registration or login, we collect **username, password, email address, phone number, and contact address**. We may also verify your identity via SMS or email verification codes. If you wish to upgrade to a corporate account, we will also collect your company name.

1.2 Corporate Certification

If you require corporate identity verification, we will collect the **identity document information** of the legal representative of your company.

1.3 Order Fulfillment and Transactions

To provide you with the products you request, process payments and refunds, and keep you informed about your order status, we collect your **name, phone number, shipping address, selected delivery method, order details (including product name, amount, discount information), and financial information or payment**

account information. We may also collect approximate location data based on IP addresses to customize your experience (e.g., displaying the appropriate local website, language, or user experience).

1.4 Customer Service and After-Sales Support

To handle your transactions and after-sales requests, we collect and use customer service information, including **order number, contact name, contact phone number, email address, description of the issue you encounter, and any images/videos you upload.**

1.5 Contacting Us

When you contact us, we may keep records of the communication, including **contact name, phone number, email address, job title, company name, city, and message content,** to promptly respond to your needs and document resolution details.

Please note that if the information you provide includes personal information of others, you must ensure that you have obtained proper authorization from them and are solely responsible for any disputes arising from such information.

Under applicable laws, we may collect and use your personal information without obtaining your consent in the following circumstances:

- As necessary for the conclusion or performance of a contract to which you are a party;
- As necessary to fulfill a legal obligation or statutory duty;
- As necessary to respond to a public health emergency, or to protect an individual's life, health, or property in an emergency;
- For the purposes of news reporting or public opinion supervision in the public interest, within a reasonable scope;
- As permitted by the Personal Information Protection Law, processing your publicly disclosed personal information within a reasonable scope;
- Other circumstances provided by laws or regulations.

2. How We Share, Transfer, and Disclose Your Personal Information

2.1 Sharing

We may share your personal information with third parties only in the following circumstances:

- With your explicit consent or authorization;
- As required by applicable laws, legal processes, or administrative/judicial orders;
- To protect our rights, your safety, or the safety of others, or to protect public interests, property, or security;
- To provide the products or services you request;
- For academic research purposes;
- As necessary to enforce our rights due to your violation of this Policy.

Except for the above circumstances or as explicitly permitted by law, we will not share your personal information with any company, organization, or individual without your separate consent. We may share necessary information with affiliates or partners (such as suppliers, service providers, authorized partners),

including those providing technical infrastructure services, analytics, advertising, and customer service. We will enter into strict confidentiality agreements with such parties and require them to process information only as instructed.

2.2 Entrusted Processing and Joint Processing

To improve service quality, we may entrust third-party partners to process your personal information. We will specify their responsibilities through written agreements, require them to adopt adequate security measures, and supervise their processing activities. Entrusted partners may include providers of voice synthesis, advertising, and analytics services. If a partner processes your information beyond the entrusted purpose, they must obtain your separate consent. For joint processing scenarios, we will also sign compliant agreements and fulfill our protection obligations.

2.3 Transfer

We will not transfer your personal information to any company, organization, or individual except in the following cases:

- With your explicit authorization or consent;
- As required by applicable laws, legal processes, or mandatory government/judicial requirements;
- In connection with mergers, divisions, liquidations, acquisitions, or sales of assets, where your personal information may be transferred. In such cases, we will ensure confidentiality, inform you of the recipient's name and contact information, and require the recipient to continue to be bound by this Policy. Otherwise, the recipient will need to obtain your consent again.

2.4 Public Disclosure

We will only publicly disclose your personal information under the following circumstances:

- With your separate consent;
- As required by applicable laws, legal processes, litigation, or mandatory government authorities.

2.5 Exceptions to Obtaining Prior Consent

Under the following circumstances, sharing, transferring, or publicly disclosing your personal information does not require your prior consent:

- As necessary to fulfill legal obligations or statutory duties;
- As necessary to protect your or another individual's vital interests (e.g., life, property) where obtaining consent is difficult;
- When the information has been voluntarily disclosed to the public by you;
- When collected from legally public sources (e.g., news reports, government information disclosure);
- As necessary to conclude or perform a contract at your request;
- As necessary to maintain the secure and stable operation of our products or services (e.g., troubleshooting);
- After technical processing that prevents the recipient from re-identifying

specific individuals;

- For academic research purposes;
 - As necessary to enforce our rights due to your violation of this Policy;
 - Other circumstances provided by laws or regulations.
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3. How We Use Cookies and Similar Technologies

Cookies and similar technologies help us enhance your browsing experience. When you visit the UniX AI Mall, we may use cookies or anonymous identifiers to collect and store information. We use these technologies for the following purposes:

3.1 Ensuring Secure and Efficient Operation: To verify your login status, prevent fraud or unauthorized access, and improve service responsiveness.

3.2 Simplifying Operations: To avoid repeated filling of personal information or search queries.

3.3 Clearing Cookies: You can clear cookies through your browser settings. However, clearing them may affect the functionality of services that rely on cookies.

We do not use cookies for purposes other than those stated in this Policy.

4. How We Store Your Personal Information

Personal information collected and generated during our operations within mainland China is stored within China. Currently, we do not transfer your information abroad. If such transfer becomes necessary in the future, we will comply with applicable laws and obtain your separate consent.

We retain your personal information only for as long as necessary to fulfill the purposes for which it was collected. After the retention period expires, we will delete or anonymize your information, unless longer retention is required or permitted by law.

5. How We Protect Your Personal Information

We implement reasonable technical and organizational security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

Despite our efforts, no security measure is infallible. In the event of a security incident affecting your personal information, we will notify you promptly of the nature of the incident, its potential impact, the measures we have taken, and suggestions for your protection, via push notifications, email, or SMS. We will also report the incident to relevant regulatory authorities as required.

6. How We Protect Minors' Personal Information

Our products and services are primarily intended for adults. If you are under 18, please read and agree to this Policy under the guidance of a parent or guardian. If your guardian does not consent to your use of our services or provision of personal information, please stop using our services immediately

and notify us to delete your information.

If you are a guardian and have questions about how we handle your minor's information, or if you discover that your minor has used our services without your consent, please contact us via the methods in Section 9.

7. Your Rights

We respect and protect your rights regarding your personal information:

7.1 Access and Portability

You may access and obtain a copy of your personal information through the product interface (unless otherwise provided by law).

7.2 Correction or Completion

If you find your information inaccurate or incomplete, you may correct it directly in the interface or contact us via customer service/email.

7.3 Deletion

You may request deletion of your personal information by contacting us in the following circumstances:

- The purpose of processing has been achieved or is no longer necessary;
- We have ceased providing services or the retention period has expired;
- You withdraw your consent;
- We have processed your information in violation of laws or agreements;
- Other circumstances provided by law.

After deletion, your information may still exist in backups but will be removed during the next update.

7.4 Withdrawing Consent

You may withdraw your consent by disabling relevant permissions in your device settings. Withdrawal will not affect the lawfulness of processing based on consent before its withdrawal. Please note that withdrawing consent may affect your ability to use certain services.

7.5 Account Cancellation

You may cancel your account by contacting us. We will process your request within the statutory period and may verify your identity before cancellation. After cancellation, we will delete or anonymize your information (unless otherwise required by law).

7.6 Data Portability

Under conditions specified by applicable laws and cyberspace authorities, you may request that your personal information be transferred to another data controller of your choice.

7.7 Restriction or Objection to Processing

You may request to restrict or object to the processing of your personal information by contacting us. However, this may affect your ability to use some or all of our services.

7.8 Other Rights

If you believe your rights have been infringed or wish to exercise other rights, please contact us.

7.9 Responding to Your Requests

For security reasons, we may require a written request and proof of identity. We generally do not charge for reasonable requests, but may charge a reasonable fee for repetitive or excessive requests. We may refuse requests that are unfounded, repetitive, technically impractical, or that jeopardize others' rights.

We may be unable to respond to your request in the following circumstances:

- Directly related to national security or defense;
 - Directly related to public safety, public health, or major public interests;
 - Directly related to criminal investigations, prosecutions, trials, or enforcement of judgments;
 - Where there is sufficient evidence of your malicious intent or abuse of rights;
 - Where responding would seriously harm your or others' legitimate rights and interests;
 - Involving trade secrets;
 - Related to our compliance with legal obligations;
 - Other circumstances provided by law.
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8. Updates to This Policy

We may update this Policy from time to time. For material changes, we will provide prominent notice (e.g., announcements, push notifications, emails) and seek your explicit consent upon your first login after the update. If you do not agree to the revised Policy, please stop using our services immediately. Continued use constitutes acceptance of the updated Policy.

Material changes include, but are not limited to:

- Significant changes in our service model (e.g., purposes of processing, types of information collected);
 - Changes in the main recipients of information sharing, transfer, or disclosure;
 - Significant changes in your rights regarding your personal information and how to exercise them;
 - Changes in our department responsible for personal information protection, contact methods, or complaint channels;
 - High risks identified in personal information security impact assessments.
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9. Contact Us

If you have any questions, comments, or suggestions regarding this Policy, please contact us at:

- **Email:** global@unix-group.ai
- **Address:** Room 504-506, Block B, Hengtai Ideal Innovation Building, No. 69, Jiu Zhang Road, SIP, China

We will respond to your inquiries promptly and assist in resolving any issues.